# **Writing Effective Briefing Notes**

#### Course outline

Provided by: Performance Management Consultants - PMC Training



Reference no. 272-16

**Duration** 2.00 day(s) | 12:00 hours <sup>1</sup>

Website link <a href="https://pmctraining.com/training/writing-effective-briefing-notes/">https://pmctraining.com/training/writing-effective-briefing-notes/</a>

# **Techniques for Writing Clearly and Concisely**

Briefing notes are an essential means for staff to inform, advise, and influence the decision-making process in public and private sector organizations.

This workshop uses practical exercises to develop skills in writing effective briefing notes. You will learn techniques for planning, drafting, summarizing complex information, improving your writing skills, and editing.

The workshop is highly interactive with frequent opportunities to receive feedback. Participants are also invited to bring samples of their work for review by the instructor.

## **Learning outcomes**

# At the end of this workshop, you will be able to:

- Identify how the briefing note aids in decision making
- Use your in-house templates correctly
- Prepare a writing plan with a clear communication objective
- Plan what information needs to be collected
- Write the first draft from a plan
- Summarize complex information
- Edit to clarify and strengthen the message

## **Workshop topics**

#### The Purpose of the Briefing Note

- How senior managers use briefing notes to make decisions
- How to analyze the needs and interests of the receiver

<sup>&</sup>lt;sup>1</sup> The course hours reflect teaching time that often correlate with continuing education credits (CEC) or professional development units (PDU). Please check with your profession's governing body, as there is no universal approach.

• Consequences of incomplete, incorrect, or unclear briefing notes

#### The Structure of Briefing Notes

- Briefing note templates vary from one organization to another. This course uses a generic template and relates the key learning points to participants' own in-house templates:
  - Summary
  - Issue
  - Background/context
  - Considerations
  - Recommendation
  - Next steps
- Overview of different types of notes:
  - Information
  - Decision
  - Analysis
  - o Approval

## The 4 Stages of Effective Writing

- Pre-writing and planning
- Drafting
- Editing
- Proofreading

## **How to Plan your Briefing Note**

- Analyzing your receiver's needs/interests
- Identifying central idea/main points/sub-points
- Mind-mapping

#### **How to Write a Summary**

- Capturing the meaning of the original text
- Using your own words
- Losing the detail
- Applying the process: practical exercises

#### **How to Formulate a Research Plan**

- Establishing time lines
- Identifying critical paths

• Identifying internal processes for consultation/gaining approval

#### How to Write Your Draft from a Plan

- Writing your draft from a plan
- Using clear, concise sentences
- Developing a critical awareness
- Practical exercises in planning and writing briefing notes
- Feedback from the trainer

## **How to Improve your Writing Skills**

- Diagnostic test to identify your training needs
- Practical exercises in punctuation, capitalization, grammar and word usage

### **Editing**

- Correcting grammatical errors
- Editing to simplify and clarify the message
- Adjusting inappropriate style and tone
- Using quality assurance checklists to avoid errors

# **Prerequisites**

There are no prerequisites for this course.

#### Who should attend this course?

Anyone who needs to write briefing notes as part of their job.