

Improving Accountability and Engagement

Course outline

Provided by: Performance Management Consultants – PMC Training



Reference no. 171-26

Duration 1.00 day(s) | 6:00 hours ¹

Website link <https://pmctraining.com/training/improving-accountability-and-engagement/>

An Accountable Employee Equals an Engaged Employee

In this one-day training workshop, you will learn accountability strategies that will help you, and your team, stay on track to achieve results. Participants will have an opportunity to explore the impact that accountability has on employee engagement. This hands on workshop will discuss the value of ownership, and will discuss methods on how to self-realize your full potential. Attendees will have a chance to discuss successful methods to motivate, recognize, and collaborate as a team to achieve responsibility and accountability in the workplace.

Learning outcomes

At the end of this workshop, you will be able to:

- Recognize the difference between an engaged employee and a disengaged employee, and how implementing accountability will increase engagement
- Overcome the barriers that prevent you and your team from being accountable
- Uncover the value in team work and the importance of motivating each other
- Put a plan in place to hold yourself accountable to achieve your highest potential

Workshop topics

The Relationship Between Accountability and Engagement

- Defining accountability and ownership
- Benefits of creating a climate that fosters ownership
- Why accountability can increase employee engagement
- First steps to create an accountable environment

¹ The course hours reflect teaching time that often correlate with continuing education credits (CEC) or professional development units (PDU). Please check with your profession's governing body, as there is no universal approach.

Personal Accountability and Ownership

- Barriers to personal ownership
- Understanding your personal values and purpose
- Finding the link between your personal values and the values of your organization
- The value in understanding goals and working to achieve them
- How to connect goals to overall business objectives
- How pointing the blame can hinder your ability to succeed

Team Responsibilities

- Recognizing and understanding your team dynamics
- How to help ensure team members stay on track and exceed goals
- How to create a team with a collective sense of responsibility
- The importance of tracking progress
- How delegating assists with both accountability and engagement

Motivation and Engagement

- How accountability and engagement can motivate your team
- How to tailor motivation strategies to each employee
- The benefit of recognition and appreciation
- Recognition strategies

Prerequisites

There are no prerequisites for this course.

Who should attend this course?

Anyone who is interested in understanding the power of accountability, and the importance of being engaged at work to achieve success.