

Conversational Leadership

Course outline

Provided by: Performance Management Consultants – PMC Training



Reference no.	129-27
Duration	1.00 day(s) 6:00 hours ¹
Website link	https://pmctraining.com/training/conversational-leadership/

How to Encourage Knowledge Sharing and Generate Organizational Solutions

Effective leaders understand how powerful an opportunity can be when they can tap into the intelligence, wisdom, and innovation present in their workforce. Conversational leadership provides the space and infrastructure for knowledge sharing to take place; for employees, stakeholders, and the community to be involved in discussing big, important questions; and to generate solutions that people within the organization can take action on.

Learning outcomes

By the end of this workshop, you will be able to:

- Understand the wisdom inherent in encouraging conversational leadership
- Describe the 4 I's of conversational leadership
- Apply the principles of conversational leadership to improve results
- Organize a simple World Café as an example of conversational leadership

Workshop topics

Course Overview

You will spend the first part of the day getting to know participants and discussing what will take place during the workshop. Students will also have an opportunity to identify their personal learning objectives.

What's In A Word?

To begin the course, students will review their pre-assignment and consider what conversational leadership is all about.

¹ The course hours reflect teaching time that often correlate with continuing education credits (CEC) or professional development units (PDU). Please check with your profession's governing body, as there is no universal approach.

Fundamental Elements

This session explores some key concepts, including designing meaningful conversations and personal skill-building.

The Four-I Model of Organizational Conversation

Next, participants will learn about the Four-I model: intimacy, interactivity, inclusion, and intentionality. Common language and trust will also be discussed.

The Conversational Leadership Framework

In this session, participants will learn about the conversational leadership framework developed by Hurley and Brown. The role of appreciative inquiry in conversational leadership will also be discussed.

World Café

The course wraps up with an in-depth look at the structure of a World Café.

Workshop Wrap-Up

At the end of the course, students will have an opportunity to ask questions and fill out an action plan.

Prerequisites

There are no prerequisites for this course.

Who should attend this course?

Managers and leaders who want to learn the principles of conversational leadership to generate solutions and improve results.