

Artificial Intelligence (AI) for People Leaders

Course outline

Provided by: Performance Management Consultants – PMC Training



Reference no.	297-16
Duration	1.00 day(s) 6:00 hours ¹
Website link	https://pmctraining.com/training/artificial-intelligence-ai-for-people-leaders/

Guide your team through AI change with confidence and clarity.

Artificial Intelligence (AI) is reshaping how teams work, communicate, and build trust. As new tools emerge faster than policies, people leaders need the confidence and clarity to help their teams adapt.

This workshop is designed for those who lead people—not systems—and want to build a culture of curiosity, clarity, and safe experimentation.

You'll explore how AI is influencing roles, workflows, and expectations, and learn how to lead change in a way that feels supportive, not disruptive.

Learning outcomes

- Assess how AI is influencing team roles, workflows, and communication
- Spot and address team-level risks related to unstructured or unsupported AI use
- Lead conversations that reduce fear and build trust in AI adoption
- Set practical team guardrails that support ethical use without slowing progress
- Translate AI's potential into simple, clear messages for your team
- Model leadership behaviors that build curiosity and confidence in a changing environment

Workshop topics

1. Strategic Impact and Leadership Blind Spots

- How AI is changing team dynamics and trust
- Common risks: misinformation, overuse, and unclear expectations
- Leadership gaps in communication and decision-making

¹ The course hours reflect teaching time that often correlate with continuing education credits (CEC) or professional development units (PDU). Please check with your profession's governing body, as there is no universal approach.

2. Leading with Guardrails and Curiosity

- Setting shared norms for ethical, productive AI use
- Encouraging experimentation without overstepping
- Fostering curiosity and learning through example

3. Driving AI Change Across Teams

- Messaging AI adoption with clarity and empathy
- Reducing resistance by framing change with purpose
- Helping teams build confidence and ownership

Prerequisites

Participants should have a solid understanding of AI concepts and prior experience using tools like ChatGPT, Copilot, or similar in a workplace setting.

Completion of an [intermediate-level AI workshop](#) or equivalent hands-on exposure is strongly recommended.

Who should attend this course?

This course is for those responsible for how their teams adopt and adapt to AI in day-to-day work. It's ideal for leaders focused on team dynamics, communication, and responsible experimentation—not policy or systems oversight.